

# Oxford University Press

## Accessibility Conformance Report WCAG Edition

(Based on VPAT® Version 2.5)

**Name of Product/Version:** Law Trove - 2024 (<https://www.oxfordlawtrove.com>)

**Report Date:** April 2024

**Product Description:** Law Trove contains around 200 textbooks covering the core and optional subject areas taught on an undergraduate law degree. Also included are seven Essential Cases supplements, which are unique to Law Trove and introduce students to the key case law within a subject area and link straight to the relevant legal judgments. Law Trove also provides direct access to a wide range of enhanced materials and content types including videos, interactive learning materials, and self-testing resources. The content is easily searchable, with hyperlinked cross-references to aid navigation; students can also personalize their experience by creating their own profile and saving content, searches, and annotations.

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### Notes:

Web conformance for this report is generated by evaluating the Law Trove website and the following group of pages in it.

- Homepage
- Personal Profile

- Subject
- Advanced Search
- About Page

## **Evaluation Methods Used:**

Law Trove has been evaluated for the Academic division of Oxford University Press for accessibility of its text and features. The evaluation conducted in accordance with WCAG 2.1 Success Criteria for Level A and Level AA conformance, and the accessibility standards established in Section 508 of the United States Rehabilitation Act.

A team of experienced accessibility checkers has assessed the application and its related material according to the following steps:

- Overall technical analysis of the application against the Success Criteria for users with visual impairments, hearing impairments, motor disabilities and Cognitive impairments.
- Manual evaluation of the Law Trove website pages using assistive software (NVDA), and assessment tools (CCA, Text spacing), and keyboard-only approaches to identify issues that would affect deaf and hearing-impaired users, blind and visually impaired users, and users with mobility impairments.
  - For assistive software assessment, actions are performed using a screen reader, keeping the application as an active page, and navigating using the keyboard.
  - For keyboard-only assessment, actions are performed by keyboard keystrokes without the use of

a mouse.

- Analysis of color contrast between text and the background color using “Colour Contrast Analyser” Tool.
- Evaluation of text content scaling, in which a screen magnifier and browser plugins are used to assess the legibility of content when the text is enlarged/zoomed while using browser and application features.

**Assessment has been conducted on the following platforms:**

Device	OS Version	Browser	Screen Reader	Tools
PC Desktop	Windows 11	Chrome	NVDA	CCA, Text Spacing

## Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
<a href="#">Web Content Accessibility Guidelines 2.0</a>	Level A (Yes) Level AA (Yes) Level AAA (No)
<a href="#">Web Content Accessibility Guidelines 2.1</a>	Level A (Yes) Level AA (Yes) Level AAA (No)

# Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

## WCAG 2.1 Report

Note: When reporting on conformance with the WCAG 2.1 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.0 Conformance Requirements](#).

**Table 1: Success Criteria, Level A**

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.1.1 Non-text Content</a> (Level A)	Web: Partially Supports	<ul style="list-style-type: none"> <li>• Image doesn't have an alternate text on Contact Us page.</li> <li>• Incorrect alt is defined for Oxford University Press on Legal Notice page.</li> <li>• Alt is not descriptive for an image on Show all books in my subscription page.</li> <li>• Alt is defined for decorative image on Subject Focus page.</li> </ul>
<a href="#">1.2.1 Audio-only and Video-only (Prerecorded)</a> (Level A)	Web: Not Applicable	There is no audio only and video content within this application
<a href="#">1.2.2 Captions (Prerecorded)</a> (Level A)	Web: Supports	
<a href="#">1.2.3 Audio Description or Media Alternative (Prerecorded)</a> (Level A)	Web: Supports	
<a href="#">1.3.1 Info and Relationships</a> (Level A)	Web: Partially Support	<p>Most of the information, structure, and relationships can be programmatically determined.</p> <ul style="list-style-type: none"> <li>• Semantic heading structure is not defined on the Homepage.</li> <li>• Landmark is not defined on the Homepage.</li> <li>• Incorrect heading structure is defined on the Subscribe page.</li> <li>• Landmark is not defined on the Subscribe page.</li> <li>• Screen reader announces footer link at one go on Homepage.</li> <li>• Screen reader doesn't announce Personal profile sign in page name.</li> <li>• Screen reader announces repeatedly content information on Sign in via your institution.</li> <li>• Form label is not associated with its checkbox control on Advanced search page.</li> <li>• Heading hierarchy is not correct on Advanced search page.</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> <li>• Error text is not displaying in red color on Forgot Password page.</li> <li>• Heading structure is not correct on Sign in Oxford Academic page.</li> <li>• Landmark is not defined on Contact us page.</li> <li>• Screen reader doesn't announce FAQ link properly on Contact Us page.</li> <li>• Heading structure is not correct on About page.</li> <li>• Screen reader announces entire information at one go on Homepage.</li> </ul>
<a href="#">1.3.2 Meaningful Sequence</a> (Level A)	Web: Partially Supports	<ul style="list-style-type: none"> <li>• User is unable to navigate the content available on Sign in via your institution page.</li> <li>• Focus order is not logical on Sign in via your institution page.</li> </ul>
<a href="#">1.3.3 Sensory Characteristics</a> (Level A)	Web: Partially Supports	<ul style="list-style-type: none"> <li>• Tooltip is not defined for close icon on share link modal dialog.</li> <li>• Tooltip is not defined for visual icon on Forgot Password page.</li> <li>• Tooltip is not defined for share icon on Subscribe page.</li> </ul>
<a href="#">1.4.1 Use of Color</a> (Level A)	Web: Partially Supports	<p>Color is only used as a decorative or supplemental attribute of user interface elements. Textual representation is always used as the primary mechanism for conveying information.</p> <ul style="list-style-type: none"> <li>• Button control appears as link on Homepage.</li> <li>• Button control appear as text on Advanced search page.</li> <li>• Link text has insufficient color contrast of 2.7:1 with the surrounding text on Homepage.</li> <li>• Link text has insufficient color contrast ratio on Subscribe page.</li> <li>• Cookie Policy link text has insufficient color contrast ratio on Forgot Password page.</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> <li>• Link text has insufficient color contrast ratio of 2.7:1 on Subject Focus page.</li> <li>• Link text has insufficient contrast ratio on Help and information page.</li> <li>• Link text has insufficient contrast ratio on Create a personal profile page.</li> <li>• Cookie Settings button appears as link on Forgot Password page.</li> <li>• Footer link doesn't have underline on Forgot Password page.</li> </ul>
<a href="#">1.4.2 Audio Control</a> (Level A)	Web: Not Applicable	There is no audio that plays automatically.
<a href="#">2.1.1 Keyboard</a> (Level A)	Web: Partially Support	<p>Law Trove supports standard keyboard navigation and input functions (such as pressing [Tab] to move between input fields, pressing the arrow keys to move between list items, and pressing [Space] or [Enter] to make selections).</p> <p>Exceptions:</p> <p>Some elements are not accessible and operable through the keyboard and few buttons not activated using space key in most of the pages.</p> <ul style="list-style-type: none"> <li>• Advanced search control is not operable through screen reader on Search page.</li> <li>• Share modal dialog is not getting closed by using ESC key on Subscribe page.</li> <li>• Email this link control is not operable through keyboard on Share link modal dialog.</li> <li>• Tooltip is not visible through keyboard on Subscribe page.</li> <li>• Tooltip is not visible for search icon on Homepage.</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> <li>Information is not visible to the user when it receives keyboard focus in About page</li> </ul>
<a href="#">2.1.2 No Keyboard Trap</a> (Level A)	Web: Supports	
<a href="#">2.1.4 Character Key Shortcuts</a> (Level A)	Web: Not Applicable	No custom keyboard shortcuts are used.
<a href="#">2.2.1 Timing Adjustable</a> (Level A)	Web: Not Applicable	There are no time limits set on content.
<a href="#">2.2.2 Pause, Stop, Hide</a> (Level A)	Web: Not Applicable	There is no moving, blinking, scrolling, or auto-updating information that starts automatically.
<a href="#">2.3.1 Three Flashes or Below Threshold</a> (Level A)	Web: Not Applicable	Application does not contain anything that flashes more than three times in any one second period.
<a href="#">2.4.1 Bypass Blocks</a> (Level A)	Web: Supports	
<a href="#">2.4.2 Page Titled</a> (Level A)	Web: Partially Supports	Page title is not defined properly on Homepage.
<a href="#">2.4.3 Focus Order</a> (Level A)	Web: Partially Supports	<ul style="list-style-type: none"> <li>Focus order is not logical on Homepage.</li> <li>Keyboard focus doesn't move to error field on Sign in screen.</li> <li>Keyboard focus remains on Sign in control of Sign in via your Institution section.</li> <li>Keyboard focus doesn't land on close control of Share link modal dialog.</li> <li>Keyboard focus doesn't land on close control of Share link modal dialog.</li> <li>Keyboard focus doesn't move to first interactive element on Personal profile sign in Page.</li> <li>Keyboard focus remains on share icon of Subscribe page.</li> <li>Keyboard focus moves to edit field on Create a personal profile page.</li> <li>Keyboard focus is not set to first error field on Forgot Password page.</li> <li>Extra keyboard focus applies on Complete the survey here control.</li> <li>Keyboard focus is not appearing Oxford Academic (Oxford University Press) element.</li> </ul>



Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> <li>Focus is moving to the hidden element after seek slider in About page.</li> <li>Focus is not moving back to the triggered element after pressing the Esc key in About page</li> </ul>
<a href="#">2.4.4 Link Purpose (In Context)</a> (Level A)	Web: Partially Supports	<ul style="list-style-type: none"> <li>Learn more link is not descriptive enough on Law Trove page.</li> <li>Register here link is not descriptive enough on Law Trove Page.</li> <li>Link is not descriptive on Technical Support page.</li> <li>Register here link is not descriptive on User Guides page.</li> <li>Click here link is not descriptive on Technical Support page.</li> <li>Show more link is not descriptive enough on Advanced search page.</li> <li>Use this form link is not descriptive enough on Subscribe page.</li> </ul>
<a href="#">2.5.1 Pointer Gestures</a> (Level A)	Web: Not Applicable	No multipoint or path-based gestures are used.
<a href="#">2.5.2 Pointer Cancellation</a> (Level A)	Web: Not Applicable	Completion of the function is on the up-event, and a mechanism is available to abort the function before completion or to undo the function after completion.
<a href="#">2.5.3 Label in Name</a> (Level A)	Web: Supports	
<a href="#">2.5.4 Motion Actuation</a> (Level A)	Web: Not Applicable	Motion Actuation functionality is not applicable for this application.
<a href="#">3.1.1 Language of Page</a> (Level A)	Web: Supports	
<a href="#">3.2.1 On Focus</a> (Level A)	Web: Supports	
<a href="#">3.2.2 On Input</a> (Level A)	Web: Supports	
<a href="#">3.3.1 Error Identification</a> (Level A)	Web: Partially Supports	<ul style="list-style-type: none"> <li>Screen reader doesn't announce page level error on Personal Forgot Password page.</li> <li>Error is not being identified at form field on Forgot Password page.</li> <li>Error message doesn't display for Sign in account on</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
		<p>Homepage.</p> <ul style="list-style-type: none"> <li>• Screen reader doesn't announce form field error on Create a personal profile page.</li> <li>• Screen reader doesn't announce page level error on Personal profile sign in Page.</li> <li>• Form field error is not being announced by screen reader on Personal profile sign in page.</li> <li>• Page level error is not being announced by screen reader on Forgot Password page.</li> </ul>
<a href="#">3.3.2 Labels or Instructions</a> (Level A)	Web: Partially Supports	<ul style="list-style-type: none"> <li>• Label is not associated with its edit read only field on Share link modal dialog.</li> <li>• Label is not associated with its edit field on Advanced search page.</li> <li>• Screen reader announces star * along with required information on Create a personal profile page.</li> </ul>
<a href="#">4.1.1 Parsing</a> (Level A)	Web: Supports	
<a href="#">4.1.2 Name, Role, Value</a> (Level A)	Web: Partially Support	<ul style="list-style-type: none"> <li>• Jump to content link is not descriptive enough on Homepage.</li> <li>• Update button is not descriptive enough on Advanced search page.</li> <li>• Open section expand icon is not descriptive on Advanced search page.</li> <li>• Title attribute is defined for Save icon on Advanced search page.</li> <li>• Meaningful name is not defined for Share control on Subscribe page.</li> <li>• Incorrect role is defined for social network on Subscribe page.</li> <li>• Social network links are not descriptive enough on Subscribe page.</li> <li>• Social links are not descriptive enough on Legal Notice page.</li> <li>• Social links are not descriptive enough on Credits page.</li> <li>• Social network links are not descriptive enough on</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
		<p>Accessibility page.</p> <ul style="list-style-type: none"> <li>• Social network links are not descriptive enough on Help page.</li> <li>• Two different role is defined for Add term control on Advanced search page.</li> <li>• Name is not associated with button control on Leases page.</li> <li>• Incorrect name is defined for search icon on Leases page.</li> <li>• Two different roles are defined for Share element on About page.</li> <li>• Title attribute is defined for Share element on About page.</li> </ul>

**Table 2: Success Criteria, Level AA**

Criteria	Conformance Level	Remarks and Explanations
<a href="#">1.2.4 Captions (Live)</a> (Level AA)	Web: Not Applicable	Law Trove does not include live video and audio content.
<a href="#">1.2.5 Audio Description (Prerecorded)</a> (Level AA)	Web: Supports	Audio description is provided for all prerecorded video content in synchronized media.
<a href="#">1.3.4 Orientation</a> (Level AA)	Web: Not Applicable	It's not applicable for windows device.
<a href="#">1.3.5 Identify Input Purpose</a> (Level AA)	Web: Partially Supports	Semantic structure is not defined for auto complete attribute on Homepage.
<a href="#">1.4.3 Contrast (Minimum)</a> (Level AA)	Web: Partially Supports	<ul style="list-style-type: none"> <li>• Placeholder text has insufficient color contrast ratio on Homepage.</li> <li>• Links have insufficient contrast ratio on Homepage.</li> <li>• Element has insufficient color contrast ratio of 3.8:1 on Advanced search page.</li> <li>• Elements have insufficient contrast ratio on Sign in via your institution page.</li> <li>• Placeholder text has insufficient contrast ratio on Forgot password page.</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> <li>Placeholder text has insufficient color contrast ratio of 2.4:1 on Mortgages page.</li> </ul>
<a href="#">1.4.4 Resize text</a> (Level AA)	Web: Partially support	<ul style="list-style-type: none"> <li>Image is getting clipped after zooming upto 200% on Homepage.</li> <li>Keyboard focus moves to beneath sign in dialog in 200% on Homepage.</li> <li>Flyout menu is not getting closed on Homepage.</li> <li>Keyboard focus moves to hidden element after zooming upto 200% on Subscribe page.</li> <li>Jump to Content link is getting overlapped after zooming upto 200% on Homepage.</li> <li>Keyboard focus indicator is not properly visible on Browse control after zooming upto 200%.</li> <li>Search border has insufficient contrast ratio after zooming upto 200% on Homepage.</li> <li>Footer links are not visible after zooming upto 200% on Advanced search page.</li> <li>Keyboard focus is getting lost after navigating from Save icon in 200%.</li> <li>Cookie banner hides Oxford University Press logo on Forgot Password page.</li> <li>Keyboard focus is getting lost after zooming up to 200% on Forgot Password page.</li> <li>Focus order is not logical after expanding search icon in 200%.</li> <li>Elements are getting clipped after zooming upto 200% on Forgot Password page.</li> </ul>
<a href="#">1.4.5 Images of Text</a> (Level AA)	Web: Not Applicable	Images of text are not used in this application.
<a href="#">1.4.10 Reflow</a> (Level AA)	Web: Partially Supports	<ul style="list-style-type: none"> <li>Focus indicator is not appearing properly after zooming upto 400% on Homepage.</li> <li>Focus moves to hidden control after zooming upto 400% on Homepage.</li> <li>Element is getting overlapped after zooming upto 400% on Homepage.</li> <li>Tooltip is not visible for visual icon after zooming to</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
		<p>400% on Homepage.</p> <ul style="list-style-type: none"> <li>• Keyboard focus is getting lost after zooming upto 400% on Homepage.</li> <li>• Flyout menu is getting overlapped with the element on Homepage.</li> <li>• Jump to Content link is getting overlapped after zooming upto 400% on Homepage.</li> <li>• Keyboard focus is getting lost after navigating from “Email Page” icon on Subscribe page.</li> <li>• Focus indicator is not properly outline on Browse control after zooming upto 400%.</li> <li>• Borders have insufficient contrast ratio after zooming upto 400%.</li> <li>• Visual text 'Profile' is not properly visible after zooming upto 400% on Create a personal profile page.</li> <li>• Footer links are not visible after zooming upto 400% on Advanced search page.</li> <li>• Keyboard focus is getting lost after zooming upto 400% on Advanced search page.</li> <li>• Tooltip is not visible after zooming upto 400% on Advanced search page.</li> <li>• Cookie banner hides the content after zooming upto 400% on Forgot Password page.</li> <li>• Element is getting clipped on Sign in via your institution page.</li> <li>• Control is not visible after zooming 400% on Leases page.</li> </ul>
<p><a href="#">1.4.11 Non-text Contrast</a> (Level AA)</p>	<p>Web: Partially support</p>	<ul style="list-style-type: none"> <li>• Borders have insufficient contrast ratio at edit field.</li> <li>• Borders have insufficient contrast ratio on Forgot Password page.</li> <li>• Checkbox control has insufficient contrast ratio on Create a personal profile page.</li> <li>• Visual indicator has insufficient contrast ratio for checkbox control.</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> <li>• Borders have insufficient contrast ratio of 1.1:1 for each form field on Create a personal profile page.</li> <li>• Close icon has insufficient contrast ratio on Quick search page.</li> <li>• Close icon has insufficient contrast ratio of 1.9:1 on Quick search page.</li> <li>• Filter border has insufficient color contrast ratio on Sign in via your institution Page.</li> <li>• Borders have insufficient contrast ratio on Forgot password page.</li> <li>• Focus indicators have insufficient contrast ratio on About page.</li> </ul>
<a href="#">1.4.12 Text Spacing</a> (Level AA)	Web: Supports	
<a href="#">1.4.13 Content on Hover or Focus</a> (Level AA)	Web: Partially Supports	<ul style="list-style-type: none"> <li>• Tooltip text gets disappear on mouse hover on Subscribe page.</li> <li>• Share modal dialog is not getting collapsed after moving to next element on Subscribe page.</li> <li>• Tooltip text gets disappear on mouse hover on Save icon.</li> <li>• Back to top tooltip text gets disappear on mouse hover on Sign in via your institution page.</li> <li>• Tooltip text gets disappear for visual icon on Leases page.</li> </ul>
<a href="#">2.4.5 Multiple Ways</a> (Level AA)	Web: Supports	
<a href="#">2.4.6 Headings and Labels</a> (Level AA)	Web: Partially Supports	<ul style="list-style-type: none"> <li>• Label is not associated with its email address on Contact Us page.</li> <li>• Empty heading is defined on Law Trove page</li> </ul>
<a href="#">2.4.7 Focus Visible</a> (Level AA)	Web: Partially Supports	<ul style="list-style-type: none"> <li>• Keyboard focus indicator is not properly visible on Subject control.</li> <li>• Keyboard focus is not visible on interactive image element.</li> <li>• Keyboard focus indicator is not visible on Skip to main content link on Forgot Password page.</li> <li>• Indicator is not appearing properly for Email this link</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
		<p>on Share link modal dialog.</p> <ul style="list-style-type: none"> <li>• Footer link is not visible upon receiving keyboard focus on Advanced search page.</li> <li>• Footer link is not visible on Forgot Password page.</li> <li>• Focus indicator is not clearly visible to the user for channel watermark button in About page.</li> <li>• Focus indicator is not provided for Annotations in Settings menu on About page.</li> </ul>
<a href="#">3.1.2 Language of Parts</a> (Level AA)	Web: Supports	
<a href="#">3.2.3 Consistent Navigation</a> (Level AA)	Web: Supports	
<a href="#">3.2.4 Consistent Identification</a> (Level AA)	Web: Supports	
<a href="#">3.3.3 Error Suggestion</a> (Level AA)	Web: Partially Supports	<ul style="list-style-type: none"> <li>• Page level error is not being displayed on Sign in screen.</li> <li>• Form field doesn't have error suggestion on Sign in screen.</li> <li>• Error suggestion is not descriptive enough on Personal profile sign in Page.</li> <li>• Error is not being identified at form field on Forgot Password page.</li> <li>• Error suggestion is not descriptive enough on Forgot password page.</li> </ul>
<a href="#">3.3.4 Error Prevention (Legal, Financial, Data)</a> (Level AA)	Web: Not Applicable	There are no web pages that involve legal commitments or financial transactions, modify, or delete user-controllable data, or submit user test responses.
<a href="#">4.1.3 Status Messages</a> (Level AA)	Web: Partially support	Screen reader doesn't announce filter results on Sign in via your institution page.

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