



# Accessibility Conformance Report

## International Edition

(Based on VPAT® Version 2.5)

**Name of Product/Version:** Law Trove

**Report Date:** 15th October 2024

**Product Description:** Law Trove contains around 200 textbooks covering the core and optional subject areas taught on an undergraduate law degree. Also included are seven Essential Cases supplements, which are unique to Law Trove and introduce students to the key case law within a subject area and link straight to the relevant legal judgments. Law Trove also provides direct access to a wide range of enhanced materials and content types including videos, interactive learning materials, and self-testing resources. The content is easily searchable, with hyperlinked cross-references to aid navigation; students can also personalize their experience by creating their own profile and saving content, searches, and annotations.

**Contact Information:** [trovehelp@oup.com](mailto:trovehelp@oup.com)

## **Notes:**

Web conformance for this report is generated by evaluating the following group of pages in Law Trove website.

- Homepage
- Personal Profile
- Subject
- Advanced Search
- About Page
- Help

## **Evaluation Methods Used:**

Law Trove has been evaluated for the Academic division of Oxford University Press for accessibility of its text and features. The evaluation was conducted in accordance with WCAG 2.2 Success Criteria for Level A and Level AA conformance, and the accessibility standards established in Section 508 of the United States Rehabilitation Act and EN 301 549 standards.

A team of experienced accessibility checkers has assessed the application and its related material according to following steps:

- Overall technical analysis of the application against the Success Criteria for users with visual impairments, hearing impairments, motor disabilities and Cognitive impairments.
- Manual evaluation of the Law Trove website pages using assistive software (NVDA, Voiceover), and assessment tools (CCA, Text spacing), and keyboard-only approaches to identify issues that would affect deaf and hearing-impaired users, blind and visually impaired users, and users with mobility impairments.
  - For assistive software assessment, actions are performed using a screen reader, keeping the application as an active page, and navigating using the keyboard.
  - For keyboard-only assessment, actions are performed by keyboard keystrokes without the use of a mouse.
- Analysis of color contrast between text and the background color using “Colour Contrast Analyser (CCA)” Tool.
- Evaluation of text content scaling, in which a screen magnifier and browser plugins are used to assess the legibility of content when the text is enlarged/zoomed while using browser and application features.

**Assessment has been conducted on the following platforms:**

Device	OS Version	Browser	Screen Reader	Tools
Desktop	Windows 11	Chrome	NVDA	CCA, Text Spacing

# Applicable Standards/Guidelines

This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included In Report
<a href="#">Web Content Accessibility Guidelines 2.0</a>	Level A (Yes) Level AA (Yes) Level AAA (No)
<a href="#">Web Content Accessibility Guidelines 2.1</a>	Level A (Yes) Level AA (Yes) Level AAA (No)
<a href="#">Web Content Accessibility Guidelines 2.2</a>	Level A (Yes) Level AA (Yes) Level AAA (No)
<a href="#">Revised Section 508 standards published January 18, 2017, and corrected January 22, 2018</a>	(Yes) This document covers WCAG 2.2 level A and AA standards
<a href="#">EN 301 549 Accessibility requirements for ICT products and services - V3.1.1 (2019-11)</a> AND <a href="#">EN 301 549 Accessibility requirements for ICT products and services - V3.2.1 (2021-03)</a>	(Yes) This document covers WCAG 2.2 level A and AA standards. Please refer to section <a href="#">9 Web</a>

# Terms

The terms used in the Conformance Level information are defined as follows:

- **Supports:** The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports:** Some functionality of the product does not meet the criterion.
- **Does Not Support:** The majority of product functionality does not meet the criterion.
- **Not Applicable:** The criterion is not relevant to the product.
- **Not Evaluated:** The product has not been evaluated against the criterion. This can only be used in WCAG Level AAA criteria.

## WCAG 2.2 Report

Tables 1 and 2 also document conformance with:

- EN 301 549: Chapter 9 - Web, Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality), and Sections 12.1.2 and 12.2.4 of Chapter 12 – Documentation
- Revised Section 508: Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing, and Chapter 6 – 602.3 Electronic Support Documentation.
- Note: When reporting on conformance with the WCAG 2.2 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the [WCAG 2.2 Conformance Requirements](#).

Also, the following are not applicable for this application as it is only a website “EN 301 549: Sections 10.1-10.4 of Chapter 10 - Non-Web documents, and Sections 11.1-11.4 and 11.8.2 of Chapter 11 - Non-Web Software (open and closed functionality)”

**Table 1: Success Criteria, Level A**

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.1.1 Non-text Content</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.1.1 (Web)</li> <li>• 10.1.1.1 (Non-web document)</li> <li>• 11.1.1.1.1 (Open Functionality Software)</li> <li>• 11.1.1.1.2 (Closed Functionality Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Partially Supports</p>	<ul style="list-style-type: none"> <li>• Image doesn't have an alternate text on Contact Us page.</li> <li>• Incorrect alt is defined for Oxford University Press on Legal Notice page.</li> <li>• Alt is not descriptive for an image on Show all books in my subscription page.</li> <li>• Alt is defined for decorative image on Subject Focus page.</li> </ul>
<p><b><u>1.2.1 Audio-only and Video-only (Prerecorded)</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.2.1 (Web)</li> <li>• 10.1.2.1 (Non-web document)</li> <li>• 11.1.2.1.1 (Open Functionality Software)</li> <li>• 11.1.2.1.2.1 and 11.1.2.1.2.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Not Applicable</p>	<p>There is no audio only and video content within this application.</p>
<p><b><u>1.2.2 Captions (Prerecorded)</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p>	<p>Web: Supports</p>	

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 9.1.2.2 (Web)</li> <li>• 10.1.2.2 (Non-web document)</li> <li>• 11.1.2.2 (Open Functionality Software)</li> <li>• 11.1.2.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><a href="#"><u>1.2.3 Audio Description or Media Alternative (Prerecorded)</u></a> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.2.3 (Web)</li> <li>• 10.1.2.3 (Non-web document)</li> <li>• 11.1.2.3.1 (Open Functionality Software)</li> <li>• 11.1.2.3.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Supports	
<p><a href="#"><u>1.3.1 Info and Relationships</u></a> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.3.1 (Web)</li> <li>• 10.1.3.1 (Non-web document)</li> <li>• 11.1.3.1.1 (Open Functionality Software)</li> <li>• 11.1.3.1.2 (Closed Software)</li> </ul>	Web: Partially Supports	Most of the information, structure, and relationships can be programmatically determined. <ul style="list-style-type: none"> <li>• Semantic heading structure is not defined on the Homepage.</li> <li>• Landmark is not defined on the Homepage.</li> <li>• Incorrect heading structure is defined on the Subscribe page.</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		<ul style="list-style-type: none"> <li>• Landmark is not defined on the Subscribe page.</li> <li>• Screen reader announces footer link at one go on Homepage.</li> <li>• Screen reader doesn't announce Personal profile sign in page name.</li> <li>• Screen reader announces repeatedly content information on Sign in via your institution.</li> <li>• Form label is not associated with its checkbox control on Advanced search page.</li> <li>• Heading hierarchy is not correct on Advanced search page.</li> <li>• Error text is not displaying in red color on Forgot Password page.</li> <li>• Heading structure is not correct on Sign in Oxford Academic page.</li> <li>• Landmark is not defined on Contact us page.</li> <li>• Screen reader doesn't announce FAQ link properly on Contact Us page.</li> <li>• Heading structure is not correct on About page.</li> <li>• Screen reader announces entire information at one go on Homepage.</li> </ul>
<p><b>1.3.2 Meaningful Sequence</b> (Level A)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.3.2 (Web)</li> <li>• 10.1.3.2 (Non-web document)</li> <li>• 11.1.3.2.1 (Open Functionality Software)</li> <li>• 11.1.3.2.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> </ul>	<p>Web: Partially Supports</p>	<ul style="list-style-type: none"> <li>• User is unable to navigate the content available on Sign in via your institution page.</li> <li>• Focus order is not logical on Sign in via your institution page.</li> </ul>



Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		
<p><b>1.3.3 Sensory Characteristics</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.3.3 (Web)</li> <li>10.1.3.3 (Non-web document)</li> <li>11.1.3.3 (Open Functionality Software)</li> <li>11.1.3.3 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Partially Supports	<ul style="list-style-type: none"> <li>Tooltip is not defined for close icon on share link modal dialog.</li> <li>Tooltip is not defined for visual icon on Forgot Password page.</li> <li>Tooltip is not defined for share icon on Subscribe page.</li> </ul>
<p><b>1.4.1 Use of Color</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.1.4.1 (Web)</li> <li>10.1.4.1 (Non-web document)</li> <li>11.1.4.1 (Open Functionality Software)</li> <li>11.1.4.1 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Partially Supports	<p>Color is only used as a decorative or supplemental attribute of user interface elements. Textual representation is always used as the primary mechanism for conveying information.</p> <ul style="list-style-type: none"> <li>Button control appears as link on Homepage.</li> <li>Button control appear as text on Advanced search page.</li> <li>Link text has insufficient color contrast of 2.7:1 with the surrounding text on Homepage.</li> <li>Link text has insufficient color contrast ratio on Subscribe page.</li> <li>Cookie Policy link text has insufficient color contrast ratio on Forgot Password page.</li> <li>Link text has insufficient color contrast ratio of 2.7:1 on Subject Focus page.</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> <li>• Link text has insufficient contrast ratio on Help and information page.</li> <li>• Link text has insufficient contrast ratio on Create a personal profile page.</li> <li>• Cookie Settings button appears as link on Forgot Password page.</li> <li>• Footer link doesn't have underline on Forgot Password page.</li> </ul>
<p><b>1.4.2 Audio Control</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.2 (Web)</li> <li>• 10.1.4.2 (Non-web document)</li> <li>• 11.1.4.2 (Open Functionality Software)</li> <li>• 11.1.4.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Not Applicable	There is no audio that plays automatically.
<p><b>2.1.1 Keyboard</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.1.1 (Web)</li> <li>• 10.2.1.1 (Non-web document)</li> <li>• 11.2.1.1.1 (Open Functionality Software)</li> <li>• 11.2.1.1.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p>	Web: Partially Supports	<p>Law Trove supports standard keyboard navigation and input functions (such as pressing [Tab] to move between input fields, pressing the arrow keys to move between list items, and pressing [Space] or [Enter] to make selections).</p> <p>Exceptions:</p> <p>Some elements are not accessible and operable through the keyboard and few buttons not activated using space key in most of the pages.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		<ul style="list-style-type: none"> <li>• Advanced search control is not operable through screen reader on Search page.</li> <li>• Share modal dialog is not getting closed by using ESC key on Subscribe page.</li> <li>• Email this link control is not operable through keyboard on Share link modal dialog.</li> <li>• Tooltip is not visible through keyboard on Subscribe page.</li> <li>• Tooltip is not visible for search icon on Homepage.</li> <li>• Information is not visible to the user when it receives keyboard focus in About page</li> </ul>
<p><a href="#">2.1.2 No Keyboard Trap</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.1.2 (Web)</li> <li>• 10.2.1.2 (Non-web document)</li> <li>• 11.2.1.2 (Open Functionality Software)</li> <li>• 11.2.1.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Supports	
<p><a href="#">2.1.4 Character Key Shortcuts</a> (Level A 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.1.4 (Web)</li> <li>• 10.2.1.4 (Non-web document)</li> <li>• 11.2.1.4.1 (Open Functionality Software)</li> </ul>	Web: Not Applicable	No custom keyboard shortcuts are used.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 11.2.1.4.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply		
<p><b>2.2.1 Timing Adjustable</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.2.1 (Web)</li> <li>• 10.2.2.1 (Non-web document)</li> <li>• 11.2.2.1 (Open Functionality Software)</li> <li>• 11.2.2.1 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Not Applicable	There are no time limits set on content.
<p><b>2.2.2 Pause, Stop, Hide</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.2.2 (Web)</li> <li>• 10.2.2.2 (Non-web document)</li> <li>• 11.2.2.2 (Open Functionality Software)</li> <li>• 11.2.2.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Not Applicable	There is no moving, blinking, scrolling, or auto-updating information that starts automatically.

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>2.3.1 Three Flashes or Below Threshold</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.3.1 (Web)</li> <li>• 10.2.3.1 (Non-web document)</li> <li>• 11.2.3.1 (Open Functionality Software)</li> <li>• 11.2.3.1 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Not Applicable	Application does not contain anything that flashes more than three times in any one second period.
<p><b><u>2.4.1 Bypass Blocks</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.1 (Web)</li> <li>• 10.2.4.1 (Non-web document) – Does not apply</li> <li>• 11.2.4.1 (Open Functionality Software) – Does not apply</li> <li>• 11.2.4.1 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Web: Supports	
<p><b><u>2.4.2 Page Titled</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.2 (Web)</li> <li>• 10.2.4.2 (Non-web document)</li> </ul>	Web: Partially Supports	Page title is not defined properly on Homepage.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 11.2.4.2 (Open Functionality Software) - Does not apply</li> <li>• 11.2.4.2 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><a href="#">2.4.3 Focus Order</a> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.3 (Web)</li> <li>• 10.2.4.3 (Non-web document)</li> <li>• 11.2.4.3 (Open Functionality Software)</li> <li>• 11.2.4.3 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	<p>Web: Partially Supports</p>	<ul style="list-style-type: none"> <li>• Focus order is not logical on Homepage.</li> <li>• Keyboard focus doesn't move to error field on Sign in screen.</li> <li>• Keyboard focus remains on Sign in control of Sign in via your Institution section.</li> <li>• Keyboard focus doesn't land on close control of Share link modal dialog.</li> <li>• Keyboard focus doesn't land on close control of Share link modal dialog.</li> <li>• Keyboard focus doesn't move to first interactive element on Personal profile sign in Page.</li> <li>• Keyboard focus remains on share icon of Subscribe page.</li> <li>• Keyboard focus moves to edit field on Create a personal profile page.</li> <li>• Keyboard focus is not set to first error field on Forgot Password page.</li> <li>• Extra keyboard focus applies on Complete the survey here control.</li> <li>• Keyboard focus is not appearing Oxford Academic (Oxford University Press) element.</li> <li>• Focus is moving to the hidden element after seek slider in About page.</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
		<ul style="list-style-type: none"> <li>Focus is not moving back to the triggered element after pressing the Esc key in About page</li> </ul>
<p><b><u>2.4.4 Link Purpose (In Context)</u></b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.4.4 (Web)</li> <li>10.2.4.4 (Non-web document)</li> <li>11.2.4.4 (Open Functionality Software)</li> <li>11.2.4.4 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Partially Supports	<ul style="list-style-type: none"> <li>Learn more link is not descriptive enough on Law Trove page.</li> <li>Register here link is not descriptive enough on Law Trove Page.</li> <li>Link is not descriptive on Technical Support page.</li> <li>Register here link is not descriptive on User Guides page.</li> <li>Click here link is not descriptive on Technical Support page.</li> <li>Show more link is not descriptive enough on Advanced search page.</li> <li>Use this form link is not descriptive enough on Subscribe page.</li> <li>Chapter link is not descriptive enough to user on Search page.</li> </ul>
<p><b><u>2.5.1 Pointer Gestures</u></b> (Level A 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.5.1 (Web)</li> <li>10.2.5.1 (Non-web document)</li> <li>11.2.5.1 (Open Functionality Software)</li> <li>11.2.5.1 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	Web: Not Applicable	No multipoint or path-based gestures are used.
<p><b><u>2.5.2 Pointer Cancellation</u></b> (Level A 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.5.2 (Web)</li> <li>10.2.5.2 (Non-web document)</li> </ul>	Web: Not Applicable	Completion of the function is on the up-event, and a mechanism is available to abort the function before completion or to undo the function after completion.

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 11.2.5.2 (Open Functionality Software)</li> <li>• 11.2.5.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply		
<p><b>2.5.3 Label in Name</b> (Level A 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.5.3 (Web)</li> <li>• 10.2.5.3 (Non-web document)</li> <li>• 11.2.5.3.1 (Open Functionality Software)</li> <li>• 11.2.5.3.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply	Web: Supports	
<p><b>2.5.4 Motion Actuation</b> (Level A 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.5.4 (Web)</li> <li>• 10.2.5.4 (Non-web document)</li> <li>• 11.2.5.4 (Open Functionality Software)</li> <li>• 11.2.5.4 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 – Does not apply	Web: Not Applicable	Motion Actuation functionality is not applicable for this application.
<p><b>3.1.1 Language of Page</b> (Level A)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.1.1 (Web)</li> <li>• 10.3.1.1 (Non-web document)</li> </ul>	Web: Supports	



Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 11.3.1.1.1 (Open Functionality Software)</li> <li>• 11.3.1.1.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><b>3.2.1 On Focus</b> (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.3.2.1 (Web)</li> <li>• 10.3.2.1 (Non-web document)</li> <li>• 11.3.2.1 (Open Functionality Software)</li> <li>• 11.3.2.1 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Supports	
<p><b>3.2.2 On Input</b> (Level A)</p> Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.3.2.2 (Web)</li> <li>• 10.3.2.2 (Non-web document)</li> <li>• 11.3.2.2 (Open Functionality Software)</li> <li>• 11.3.2.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> </ul>	Web: Supports	

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<a href="#">3.2.6 Consistent Help</a> (Level A 2.2 only) EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply	Web: Supports	
<a href="#">3.3.1 Error Identification</a> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.3.3.1 (Web)</li> <li>• 10.3.3.1 (Non-web document)</li> <li>• 11.3.3.1.1 (Open Functionality Software)</li> <li>• 11.3.3.1.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Partially Supports	<ul style="list-style-type: none"> <li>• Screen reader doesn't announce page level error on Personal Forgot Password page.</li> <li>• Error is not being identified at form field on Forgot Password page.</li> <li>• Error message doesn't display for Sign in account on Homepage.</li> <li>• Screen reader doesn't announce form field error on Create a personal profile page.</li> <li>• Screen reader doesn't announce page level error on Personal profile sign in Page.</li> <li>• Form field error is not being announced by screen reader on Personal profile sign in page.</li> <li>• Page level error is not being announced by screen reader on Forgot Password page.</li> </ul>
<a href="#">3.3.2 Labels or Instructions</a> (Level A) Also applies to: EN 301 549 Criteria <ul style="list-style-type: none"> <li>• 9.3.3.2 (Web)</li> <li>• 10.3.3.2 (Non-web document)</li> <li>• 11.3.3.2 (Open Functionality Software)</li> <li>• 11.3.3.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508	Web: Partially Supports	<ul style="list-style-type: none"> <li>• Label is not associated with its edit read only field on Share link modal dialog.</li> <li>• Label is not associated with its edit field on Advanced search page.</li> <li>• Screen reader announces star * along with required information on Create a personal profile page.</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		
<p><b>3.3.7 Redundant Entry</b> (Level A 2.2 only)  EN 301 549 Criteria – Does not apply  Revised Section 508 – Does not apply</p>	Web: Not Applicable	Information is not being asked for more than once during process.
<p><b>4.1.1 Parsing</b> (Level A)  Applies to:  WCAG 2.0 and 2.1 – Always answer ‘Supports’  WCAG 2.2 (obsolete and removed) - Does not apply  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.4.1.1 (Web)</li> <li>10.4.1.1 (Non-web document)</li> <li>11.4.1.1.1 (Open Functionality Software)</li> <li>11.4.1.1.2 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Does not apply	For WCAG 2.0, 2.1, EN 301 549, and Revised 508 Standards, the September 2023 errata update indicates this criterion is always supported. See the <a href="#">WCAG 2.0 Editorial Errata</a> and the <a href="#">WCAG 2.1 Editorial Errata</a> .
<p><b>4.1.2 Name, Role, Value</b> (Level A)  Also applies to:  EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.4.1.2 (Web)</li> <li>10.4.1.2 (Non-web document)</li> <li>11.4.1.2.1 (Open Functionality Software)</li> <li>11.4.1.2.2 (Closed Software) – Does not apply</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p>	Web: Partially Supports	<ul style="list-style-type: none"> <li>Jump to content link is not descriptive enough on Homepage.</li> <li>Update button is not descriptive enough on Advanced search page.</li> <li>Open section expand icon is not descriptive on Advanced search page.</li> <li>Title attribute is defined for Save icon on Advanced search page.</li> <li>Meaningful name is not defined for Share control on Subscribe page.</li> <li>Incorrect role is defined for social network on</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		<p>Subscribe page.</p> <ul style="list-style-type: none"> <li>• Social network links are not descriptive enough on Subscribe page.</li> <li>• Social links are not descriptive enough on Legal Notice page.</li> <li>• Social links are not descriptive enough on Credits page.</li> <li>• Social network links are not descriptive enough on Accessibility page.</li> <li>• Social network links are not descriptive enough on Help page.</li> <li>• Two different role is defined for Add term control on Advanced search page.</li> <li>• Name is not associated with button control on Leases page.</li> <li>• Incorrect name is defined for search icon on Leases page.</li> <li>• Two different roles are defined for Share element on About page.</li> <li>• Title attribute is defined for Share element on About page.</li> </ul>

**Table 2: Success Criteria, Level AA**

Criteria	Conformance Level	Remarks and Explanations
<p><a href="#">1.2.4 Captions (Live)</a> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.2.4 (Web)</li> <li>• 10.1.2.4 (Non-web document)</li> <li>• 11.1.2.4 (Open Functionality Software)</li> </ul>	<p>Web: Not Applicable</p>	<p>Law Trove does not include live video and audio content.</p>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 11.1.2.4 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><b>1.2.5 Audio Description (Prerecorded)</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.2.5 (Web)</li> <li>• 10.1.2.5 (Non-web document)</li> <li>• 11.1.2.5 (Open Functionality Software)</li> <li>• 11.1.2.5 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Supports	
<p><b>1.3.4 Orientation</b> (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.3.4 (Web)</li> <li>• 10.1.3.4 (Non-web document)</li> <li>• 11.1.3.4 (Open Functionality Software)</li> <li>• 11.1.3.4 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	Web: Not Applicable	It's not applicable for windows device.

Criteria	Conformance Level	Remarks and Explanations
<p><b><u>1.3.5 Identify Input Purpose</u></b> (Level AA 2.1 and 2.2)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.3.5 (Web)</li> <li>• 10.1.3.5 (Non-web document)</li> <li>• 11.1.3.5.1 (Open Functionality Software)</li> <li>• 11.1.3.5.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	Web: Partially Supports	Semantic structure is not defined for auto complete attribute on Homepage.
<p><b><u>1.4.3 Contrast (Minimum)</u></b> (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.3 (Web)</li> <li>• 10.1.4.3 (Non-web document)</li> <li>• 11.1.4.3 (Open Functionality Software)</li> <li>• 11.1.4.3 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Partially Supports	<ul style="list-style-type: none"> <li>• Placeholder text has insufficient color contrast ratio on Homepage.</li> <li>• Links have insufficient contrast ratio on Homepage.</li> <li>• Element has insufficient color contrast ratio of 3.8:1 on Advanced search page.</li> <li>• Elements have insufficient contrast ratio on Sign in via your institution page.</li> <li>• Placeholder text has insufficient contrast ratio on Forgot password page.</li> <li>• Placeholder text has insufficient color contrast ratio of 2.4:1 on Mortgages page.</li> </ul>
<p><b><u>1.4.4 Resize text</u></b> (Level AA)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.4 (Web)</li> <li>• 10.1.4.4 (Non-web document)</li> <li>• 11.1.4.4.1 (Open Functionality Software)</li> <li>• 11.1.4.4.2 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> </ul>	Web: Partially Supports	<ul style="list-style-type: none"> <li>• Image is getting clipped after zooming up to 200% on Homepage.</li> <li>• Keyboard focus moves to beneath sign in dialog in 200% on Homepage.</li> <li>• Flyout menu is not getting closed on Homepage.</li> <li>• Keyboard focus moves to hidden element after zooming up to 200% on Subscribe page.</li> <li>• Jump to Content link is getting overlapped after</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		zooming up to 200% on Homepage. <ul style="list-style-type: none"> <li>• Keyboard focus indicator is not properly visible on Browse control after zooming up to 200%.</li> <li>• Search border has insufficient contrast ratio after zooming up to 200% on Homepage.</li> <li>• Footer links are not visible after zooming up to 200% on Advanced search page.</li> <li>• Keyboard focus is getting lost after navigating from Save icon in 200%.</li> <li>• Cookie banner hides Oxford University Press logo on Forgot Password page.</li> <li>• Keyboard focus is getting lost after zooming up to 200% on Forgot Password page.</li> <li>• Focus order is not logical after expanding search icon in 200%.</li> <li>• Elements are getting clipped after zooming up to 200% on Forgot Password page.</li> </ul>
<p><b>1.4.5 Images of Text</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.5 (Web)</li> <li>• 10.1.4.5 (Non-web document)</li> <li>• 11.1.4.5.1 (Open Functionality Software)</li> <li>• 11.1.4.5.2 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Not Applicable	Images of text are not used in this application.
<p><b>1.4.10 Reflow</b> (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p>	Web: Partially Supports	<ul style="list-style-type: none"> <li>• Focus indicator is not appearing properly after zooming up to 400% on Homepage.</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.10 (Web)</li> <li>• 10.1.4.10 (Non-web document)</li> <li>• 11.1.4.10 (Open Functionality Software)</li> <li>• 11.1.4.10 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>		<ul style="list-style-type: none"> <li>• Focus moves to hidden control after zooming up to 400% on Homepage.</li> <li>• Element is getting overlapped after zooming up to 400% on Homepage.</li> <li>• Tooltip is not visible for visual icon after zooming to 400% on Homepage.</li> <li>• Keyboard focus is getting lost after zooming up to 400% on Homepage.</li> <li>• Flyout menu is getting overlapped with the element on Homepage.</li> <li>• Jump to Content link is getting overlapped after zooming up to 400% on Homepage.</li> <li>• Keyboard focus is getting lost after navigating from “Email Page” icon on Subscribe page.</li> <li>• Focus indicator is not properly outline on Browse control after zooming up to 400%.</li> <li>• Borders have insufficient contrast ratio after zooming up to 400%.</li> <li>• Visual text 'Profile' is not properly visible after zooming up to 400% on Create a personal profile page.</li> <li>• Footer links are not visible after zooming up to 400% on Advanced search page.</li> <li>• Keyboard focus is getting lost after zooming up to 400% on Advanced search page.</li> <li>• Tooltip is not visible after zooming up to 400% on Advanced search page.</li> <li>• Cookie banner hides the content after zooming up to 400% on Forgot Password page.</li> <li>• Element is getting clipped on Sign in via your institution page.</li> <li>• Control is not visible after zooming 400% on Leases page.</li> </ul>



Criteria	Conformance Level	Remarks and Explanations
<p><b>1.4.11 Non-text Contrast</b> (Level AA 2.1 and 2.2)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.11 (Web)</li> <li>• 10.1.4.11 (Non-web document)</li> <li>• 11.1.4.11 (Open Functionality Software)</li> <li>• 11.1.4.11 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	<p>Web: Partially Supports</p>	<ul style="list-style-type: none"> <li>• Borders have insufficient contrast ratio at edit field.</li> <li>• Borders have insufficient contrast ratio on Forgot Password page.</li> <li>• Checkbox control has insufficient contrast ratio on Create a personal profile page.</li> <li>• Visual indicator has insufficient contrast ratio for checkbox control.</li> <li>• Borders have insufficient contrast ratio of 1.1:1 for each form field on Create a personal profile page.</li> <li>• Close icon has insufficient contrast ratio on Quick search page.</li> <li>• Close icon has insufficient contrast ratio of 1.9:1 on Quick search page.</li> <li>• Filter border has insufficient color contrast ratio on Sign in via your institution Page.</li> <li>• Borders have insufficient contrast ratio on Forgot password page.</li> <li>• Focus indicators have insufficient contrast ratio on About page.</li> </ul>
<p><b>1.4.12 Text Spacing</b> (Level AA 2.1 and 2.2)</p> <p>Also applies to: EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.1.4.12 (Web)</li> <li>• 10.1.4.12 (Non-web document)</li> <li>• 11.1.4.12 (Open Functionality Software)</li> <li>• 11.1.4.12 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	<p>Web: Supports</p>	
<p><b>1.4.13 Content on Hover or Focus</b> (Level AA 2.1 and 2.2)</p> <p>Also applies to: EN 301 549 Criteria</p>	<p>Web: Partially Supports</p>	<ul style="list-style-type: none"> <li>• Tooltip text gets disappear on mouse hover on Subscribe page.</li> <li>• Share modal dialog is not getting collapsed after</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 9.1.4.13 (Web)</li> <li>• 10.1.4.13 (Non-web document)</li> <li>• 11.1.4.13 (Open Functionality Software)</li> <li>• 11.1.4.13 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>		<p>moving to next element on Subscribe page.</p> <ul style="list-style-type: none"> <li>• Tooltip text gets disappear on mouse hover on Save icon.</li> <li>• Back to top tooltip text gets disappear on mouse hover on Sign in via your institution page.</li> <li>• Tooltip text gets disappear for visual icon on Leases page.</li> </ul>
<p><b>2.4.5 Multiple Ways</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.5 (Web)</li> <li>• 10.2.4.5 (Non-web document) – Does not apply</li> <li>• 11.2.4.5 (Open Functionality Software) – Does not apply</li> <li>• 11.2.4.5 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	<p>Web: Supports</p>	
<p><b>2.4.6 Headings and Labels</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.2.4.6 (Web)</li> <li>• 10.2.4.6 (Non-web document)</li> <li>• 11.2.4.6 (Open Functionality Software)</li> <li>• 11.2.4.6 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p>	<p>Web: Partially Supports</p>	<ul style="list-style-type: none"> <li>• Label is not associated with its email address on Contact Us page</li> <li>• Empty heading is defined on Law Trove page</li> </ul>

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>		
<p><b>2.4.7 Focus Visible</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.2.4.7 (Web)</li> <li>10.2.4.7 (Non-web document)</li> <li>11.2.4.7 (Open Functionality Software)</li> <li>11.2.4.7 (Closed Software)</li> <li>11.8.2 (Authoring Tool)</li> <li>12.1.2 (Product Docs)</li> <li>12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>501 (Web)(Software)</li> <li>504.2 (Authoring Tool)</li> <li>602.3 (Support Docs)</li> </ul>	Web: Partially Supports	<ul style="list-style-type: none"> <li>Keyboard focus indicator is not properly visible on Subject control.</li> <li>Keyboard focus is not visible on interactive image element.</li> <li>Keyboard focus indicator is not visible on Skip to main content link on Forgot Password page.</li> <li>Indicator is not appearing properly for Email this link on Share link modal dialog.</li> <li>Footer link is not visible upon receiving keyboard focus on Advanced search page.</li> <li>Footer link is not visible on Forgot Password page.</li> <li>Focus indicator is not clearly visible to the user for channel watermark button in About page.</li> <li>Focus indicator is not provided for Annotations in Settings menu on About page.</li> </ul>
<p><b>2.4.11 Focus Not Obscured (Minimum)</b> (Level AA 2.2 only)</p> <p>EN 301 549 Criteria – Does not apply</p> <p>Revised Section 508 – Does not apply</p>	Web: Supports	
<p><b>2.5.7 Dragging Movements</b> (Level AA 2.2 only)</p> <p>EN 301 549 Criteria – Does not apply</p> <p>Revised Section 508 – Does not apply</p>	Web: Not Applicable	Dragging movement is not available in this application.
<p><b>2.5.8 Target Size (Minimum)</b> (Level AA 2.2 only)</p> <p>EN 301 549 Criteria – Does not apply</p> <p>Revised Section 508 – Does not apply</p>	Web: Supports	
<p><b>3.1.2 Language of Parts</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>9.3.1.2 (Web)</li> <li>10.3.1.2 (Non-web document)</li> <li>11.3.1.2 (Open Functionality Software) – Does not apply</li> </ul>	Web: Supports	

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 11.3.1.2 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> Revised Section 508 <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>		
<p><b>3.2.3 Consistent Navigation</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.2.3 (Web)</li> <li>• 10.3.2.3 (Non-web document) – Does not apply</li> <li>• 11.3.2.3 (Open Functionality Software) – Does not apply</li> <li>• 11.3.2.3 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>	Web: Supports	
<p><b>3.2.4 Consistent Identification</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.2.4 (Web)</li> <li>• 10.3.2.4 (Non-web document) – Does not apply</li> <li>• 11.3.2.4 (Open Functionality Software) – Does not apply</li> <li>• 11.3.2.4 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p>	Web: Supports	

Criteria	Conformance Level	Remarks and Explanations
<ul style="list-style-type: none"> <li>• 501 (Web)(Software) – Does not apply to non-web software</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs) – Does not apply to non-web docs</li> </ul>		
<p><b>3.3.3 Error Suggestion</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.3.3 (Web)</li> <li>• 10.3.3.3 (Non-web document)</li> <li>• 11.3.3.3 (Open Functionality Software)</li> <li>• 11.3.3.3 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Partially Supports	<ul style="list-style-type: none"> <li>• Page level error is not being displayed on Sign in screen.</li> <li>• Form field doesn't have error suggestion on Sign in screen.</li> <li>• Error suggestion is not descriptive enough on Personal profile sign in Page.</li> <li>• Error is not being identified at form field on Forgot Password page.</li> <li>• Error suggestion is not descriptive enough on Forgot password page.</li> </ul>
<p><b>3.3.4 Error Prevention (Legal, Financial, Data)</b> (Level AA)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.3.3.4 (Web)</li> <li>• 10.3.3.4 (Non-web document)</li> <li>• 11.3.3.4 (Open Functionality Software)</li> <li>• 11.3.3.4 (Closed Software)</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508</p> <ul style="list-style-type: none"> <li>• 501 (Web)(Software)</li> <li>• 504.2 (Authoring Tool)</li> <li>• 602.3 (Support Docs)</li> </ul>	Web: Not Applicable	There are no web pages that involve legal commitments or financial transactions, modify, or delete user-controllable data, or submit user test responses.
<p><b>3.3.8 Accessible Authentication (Minimum)</b> (Level AA 2.2 only)</p>	Web: Supports	

Criteria	Conformance Level	Remarks and Explanations
EN 301 549 Criteria – Does not apply Revised Section 508 – Does not apply		
<p><b>4.1.3 Status Messages</b> (Level AA 2.1 and 2.2)</p> <p>Also applies to:</p> <p>EN 301 549 Criteria</p> <ul style="list-style-type: none"> <li>• 9.4.1.3 (Web)</li> <li>• 10.4.1.3 (Non-web document)</li> <li>• 11.4.1.3 (Open Functionality Software)</li> <li>• 11.4.1.3 (Closed Software) – Does not apply</li> <li>• 11.8.2 (Authoring Tool)</li> <li>• 12.1.2 (Product Docs)</li> <li>• 12.2.4 (Support Docs)</li> </ul> <p>Revised Section 508 – Does not apply</p>	<p>Web: Partially Supports</p>	<p>Screen reader doesn't announce filter results on Sign in via your institution page.</p>

# Revised Section 508 Report

## Chapter 3: [Functional Performance Criteria \(FPC\)](#)

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partially Supports	<p>Law Trove uses standard HTML and WAI-ARIA attributes to describe the identity, operation, and state of user Interface element to Assistive technologies.</p> <p>Please refer to the success criteria <a href="#">1.1.1</a>, <a href="#">1.3.1</a>, <a href="#">2.4.4</a>, <a href="#">2.4.6</a>, <a href="#">3.3.1</a>, <a href="#">3.3.3</a>, <a href="#">4.1.2</a>, <a href="#">4.1.3</a>, <a href="#">3.3.2</a>, <a href="#">1.3.2</a> for exceptions.</p>
302.2 With Limited Vision	Partially Supports	<p>Law Trove supports standard browser magnification and provides sufficient color contrast.</p> <p>Please refer to the success criteria <a href="#">1.4.1</a>, <a href="#">1.4.3</a>, <a href="#">1.4.10</a>, <a href="#">1.4.11</a>, <a href="#">1.4.4</a>, <a href="#">2.4.4</a> for exceptions.</p>
302.3 Without Perception of Color	Partially Supports	<p>Color is only used as a decorative or supplemental attribute of user interface elements.</p> <p>Please refer to the success criteria <a href="#">1.4.1</a> for exceptions.</p>
302.4 Without Hearing	Supports	Text alternate is provided for the audio content.
302.5 With Limited Hearing	Supports	Text alternate is provided for the audio content.

Criteria	Conformance Level	Remarks and Explanations
302.6 Without Speech	Not Applicable	Law Trove doesn't require user speech.
302.7 With Limited Manipulation	Partially Supports	Law Trove supports keyboard navigation. Please refer to the success criteria <a href="#">2.1.1</a> , <a href="#">2.4.3</a> , <a href="#">2.4.7</a> , <a href="#">1.4.13</a> for exceptions.
302.8 With Limited Reach and Strength	Partially Supports	Law Trove supports keyboard navigation. Please refer to the success criteria <a href="#">2.1.1</a> , <a href="#">2.4.3</a> , <a href="#">2.4.7</a> , <a href="#">1.4.13</a> for exceptions.
302.9 With Limited Language, Cognitive, and Learning Abilities	Partially Supports	Semantically correct markup and logical focus order are used so that information, structure, and relationships understood independently of presentation. Please refer to the success criteria <a href="#">1.3.1</a> , <a href="#">1.3.3</a> , <a href="#">2.4.3</a> , <a href="#">1.3.5</a> , <a href="#">1.3.2</a> for exceptions.

## Chapter 4: [Hardware](#)

Notes: Law Trove is a website and is not subject to the requirements of this section.

## Chapter 5: [Software](#)

Notes: This is Not Applicable; the product is website and is not subject to the requirements of this section.

Criteria	Conformance Level	Remarks and Explanations
501.1 Scope – Incorporation of WCAG 2.0 AA	See <a href="#">WCAG 2.2</a> section	See information in WCAG 2.2 section
<a href="#">502 Interoperability with Assistive Technology</a>	Heading cell – no response required	Heading cell – no response required
502.2.1 User Control of Accessibility Features	Not Applicable	
502.2.2 No Disruption of Accessibility Features	Not Applicable	
<b>502.3 Accessibility Services</b>	Heading cell – no response required	Heading cell – no response required
502.3.1 Object Information	Not Applicable	
502.3.2 Modification of Object Information	Not Applicable	



Criteria	Conformance Level	Remarks and Explanations
502.3.3 Row, Column, and Headers	Not Applicable	
502.3.4 Values	Not Applicable	
502.3.5 Modification of Values	Not Applicable	
502.3.6 Label Relationships	Not Applicable	
502.3.7 Hierarchical Relationships	Not Applicable	
502.3.8 Text	Not Applicable	
502.3.9 Modification of Text	Not Applicable	
502.3.10 List of Actions	Not Applicable	
502.3.11 Actions on Objects	Not Applicable	
502.3.12 Focus Cursor	Not Applicable	
502.3.13 Modification of Focus Cursor	Not Applicable	
502.3.14 Event Notification	Not Applicable	
502.4 Platform Accessibility Features	Not Applicable	
<b><u>503 Applications</u></b>	Heading cell – no response required	Heading cell – no response required
503.2 User Preferences	Not Applicable	
503.3 Alternative User Interfaces	Not Applicable	
<b><i>503.4 User Controls for Captions and Audio Description</i></b>	Heading cell – no response required	Heading cell – no response required
503.4.1 Caption Controls	Not Applicable	
503.4.2 Audio Description Controls	Not Applicable	
<b><u>504 Authoring Tools</u></b>	Heading cell – no response required	Heading cell – no response required
504.2 Content Creation or Editing (if not authoring tool, enter “not applicable”)	See <a href="#">WCAG 2.2</a> section	See information in WCAG 2.2 section
504.2.1 Preservation of Information Provided for Accessibility in Format Conversion	Not Applicable	
504.2.2 PDF Export	Not Applicable	
504.3 Prompts	Not Applicable	
504.4 Templates	Not Applicable	

## Chapter 6: [Support Documentation and Services](#)

Criteria	Conformance Level	Remarks and Explanations
<b>601.1 Scope</b>	Heading cell – no response required	Heading cell – no response required
<b><a href="#">602 Support Documentation</a></b>	Heading cell – no response required	Heading cell – no response required
602.2 Accessibility and Compatibility Features	Supports	Accessibility and compatibility features are explained on the <a href="#">Law Trove Accessibility Page</a> .
602.3 Electronic Support Documentation	See <a href="#">WCAG 2.2</a> section	See information in WCAG 2.2 section
602.4 Alternate Formats for Non-Electronic Support Documentation	Not Applicable	Support documentation is provided in electronic format.
<b><a href="#">603 Support Services</a></b>	Heading cell – no response required	Heading cell – no response required
603.2 Information on Accessibility and Compatibility Features	Supports	Information on accessibility and compatibility is provided at <a href="#">Law Trove Accessibility Page</a> .
603.3 Accommodation of Communication Needs	Supports	Support services are provided through email and accessible contact forms.

# EN 301 549 Report

## Chapter [4: Functional Performance Statements \(FPS\)](#)

Criteria	Conformance Level	Remarks and Explanations
4.2.1 Usage without vision	Partially Supports	Law Trove uses standard HTML and WAI-ARIA attributes to describe the identity, operation, and state of user Interface element to Assistive technologies.  Please refer to the success criteria <a href="#">1.1.1</a> , <a href="#">1.3.1</a> , <a href="#">2.4.4</a> , <a href="#">2.4.6</a> , <a href="#">3.3.1</a> , <a href="#">3.3.3</a> , <a href="#">4.1.2</a> , <a href="#">4.1.3</a> , <a href="#">3.3.2</a> , <a href="#">1.3.2</a> for exceptions.
4.2.2 Usage with limited vision	Partially Supports	Law Trove supports standard browser magnification and provides sufficient color contrast.  Please refer to the success criteria <a href="#">1.4.1</a> , <a href="#">1.4.3</a> , <a href="#">1.4.10</a> , <a href="#">1.4.11</a> , <a href="#">1.4.4</a> , <a href="#">2.4.4</a> for exceptions.
4.2.3 Usage without perception of colour	Partially Supports	Color is only used as a decorative or supplemental attribute of user interface elements. Please refer to the success criteria <a href="#">1.4.1</a> for exceptions.
4.2.4 Usage without hearing	Supports	Text alternate is provided for the audio content.
4.2.5 Usage with limited hearing	Supports	Text alternate is provided for the audio content.
4.2.6 Usage with no or limited vocal capability	Not Applicable	Law Trove does not require speech input.

Criteria	Conformance Level	Remarks and Explanations
4.2.7 Usage with limited manipulation or strength	Partially Supports	Law Trove supports keyboard navigation. Please refer to the success criteria <a href="#">2.1.1</a> , <a href="#">2.4.3</a> , <a href="#">2.4.7</a> , <a href="#">1.4.13</a> for exceptions.
4.2.8 Usage with limited reach	Partially Supports	Law Trove supports keyboard navigation. Please refer to the success criteria <a href="#">2.1.1</a> , <a href="#">2.4.3</a> , <a href="#">2.4.7</a> , <a href="#">1.4.13</a> for exceptions.
4.2.9 Minimize photosensitive seizure triggers	Not Applicable	The product does not include visual features with flashing that could trigger seizures.
4.2.10 Usage with limited cognition, language or learning	Partially Supports	Semantically correct markup and logical focus order are used so that information, structure, and relationships understood independently of presentation. Please refer to the success criteria <a href="#">1.3.1</a> , <a href="#">1.3.3</a> , <a href="#">2.4.3</a> , <a href="#">1.3.5</a> , <a href="#">1.3.2</a> for exceptions.
4.2.11 Privacy	Supports	The product does not impede usage of standard privacy controls alongside assistive technologies. For example, users can connect a headset for private listening to screen reader announcements.

## Chapter 5: [Generic Requirements](#)

Notes: The product supports standard assistive technologies and is therefore not subject to the Closed Functionality criteria described in this Chapter.

## Chapter [6: ICT with Two-Way Voice Communication](#)

Notes: The product does not offer two-way voice communication and is therefore not subject to the criteria described in this chapter.

## Chapter [7: ICT with Video Capabilities](#)

Criteria	Conformance Level	Remarks and Explanations
<b>7.1 Caption processing technology</b>	Heading cell – no response required	Heading cell – no response required
7.1.1 Captioning playback	Supports	
7.1.2 Captioning synchronization	Supports	
7.1.3 Preservation of captioning	Supports	
7.1.4 Captions characteristics	Supports	
7.1.5 Spoken subtitles	Supports	
7.2.1 Audio description playback	Not Applicable	
7.2.2 Audio description synchronization	Not Applicable	
7.2.3 Preservation of audio description	Not Applicable	
7.3 User controls for captions and audio description	Supports	

## Chapter [8: Hardware](#)

Notes: This product is a website and is not subject to the requirements of this section.

## Chapter [9: Web \(\[WCAG 2.2 section\]\(#\)\)](#)

Notes : It is intended that sites that conform to WCAG 2.2 also conform to WCAG 2.1.

## Chapter [10: Non-Web Documents](#)

Notes : This product is a website and is not subject to the requirements of this section.

Criteria	Conformance Level	Remarks and Explanations
<b>10.0 General (informative)</b>	Heading cell – no response required	Heading cell – no response required
10.1.1.1 through 10.4.1.3	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
10.5 Caption positioning	Not Applicable	
10.6 Audio description timing	Not Applicable	

## Chapter [11: Software](#)

Notes: This is Not Applicable; the product is website and is not subject to the requirements of this section.

Criteria	Conformance Level	Remarks and Explanations
<b>11.0 General (informative)</b>	Heading cell – no response required	Heading cell – no response required
11.1.1.1 through 11.4.1.3	See <a href="#">WCAG 2.2</a> section	See information in WCAG 2.2 section
<b>11.5 Interoperability with assistive technology</b>	Heading cell – no response required	Heading cell – no response required
<b>11.5.1 Closed functionality</b>	Heading cell – no response required	Heading cell – no response required
<b>11.5.2 Accessibility services</b>	Heading cell – no response required	Heading cell – no response required
11.5.2.1 Platform accessibility service support for software that provides a user interface	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.2 Platform accessibility service support for assistive technologies	See 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.3 Use of accessibility services	See information in 11.5.2.5 through 11.5.2.17	See information in 11.5.2.5 through 11.5.2.17
11.5.2.4 Assistive technology	Not Applicable	
11.5.2.5 Object information	Not Applicable	
11.5.2.6 Row, column, and headers	Not Applicable	
11.5.2.7 Values	Not Applicable	
11.5.2.8 Label relationships	Not Applicable	
11.5.2.9 Parent-child relationships	Not Applicable	
11.5.2.10 Text	Not Applicable	
11.5.2.11 List of available actions	Not Applicable	

Criteria	Conformance Level	Remarks and Explanations
11.5.2.12 Execution of available actions	Not Applicable	
11.5.2.13 Tracking of focus and selection attributes	Not Applicable	
11.5.2.14 Modification of focus and selection attributes	Not Applicable	
11.5.2.15 Change notification	Not Applicable	
11.5.2.16 Modifications of states and properties	Not Applicable	
11.5.2.17 Modifications of values and text	Not Applicable	
<b>11.6 Documented accessibility usage</b>	Heading cell – no response required	Heading cell – no response required
11.6.1 User control of accessibility features	Not Applicable	
11.6.2 No disruption of accessibility features	Not Applicable	
11.7 User preferences	Not Applicable	
<b>11.8 Authoring tools</b>	Heading cell – no response required	Heading cell – no response required
<b>11.8.1 Content technology</b>	Heading cell – no response required	Heading cell – no response required
11.8.2 Accessible content creation	See <a href="#">WCAG 2.2</a> section (If not authoring tool, enter “Not Applicable”)	See information in WCAG 2.2 section
11.8.3 Preservation of accessibility information in transformations	Not Applicable	
11.8.4 Repair assistance	Not Applicable	
11.8.5 Templates	Not Applicable	

## Chapter [12: Documentation and Support Services](#)

Criteria	Conformance Level	Remarks and Explanations
<b>12.1 Product documentation</b>	Heading cell – no response required	Heading cell – no response required
12.1.1 Accessibility and compatibility features	Supports	Accessibility and compatibility features are

Criteria	Conformance Level	Remarks and Explanations
		explained on the <a href="#">Law Trove Accessibility Page</a> .
12.1.2 Accessible documentation	See <a href="#">WCAG 2.2</a> section	See information in WCAG 2.2 section
<b>12.2 Support Services</b>	Heading cell – no response required	Heading cell – no response required
12.2.2 Information on accessibility and compatibility features	Supports	Information on accessibility and compatibility is provided at <a href="#">Law Trove Accessibility Page</a> .
12.2.3 Effective communication	Supports	Support services are provided via email.
12.2.4 Accessible documentation	See <a href="#">WCAG 2.2</a> section	See information in WCAG 2.x section

## Chapter [13: ICT Providing Relay or Emergency Service Access](#)

Notes: This product does not offer two-way voice communication and is therefore not subject to the criteria described in this chapter

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